



# Five Year Data Comparison

## FY20-FY24

Key Performance Indicators	FY20	FY21 <sup>2</sup>	FY22 <sup>3</sup>	FY23	FY24
	Total Annual	Total Annual	Total Annual	Total Annual	Total Annual
Circulation – Total Collection Use	849,090	577,578	1,013,48	1,008,983	956,966
Circulation – Adult print (books, magazines)	175,701	100,438	209,578	221,991	204,002
Circulation – YA print (books, magazines)	27,906	21,498	40,086	36,510	34,926
Circulation – Children’s print (books, magazines)	268,861	176,144	385,635	385,211	341,764
Circulation – Adult Audio Visual	102,847	32,888	86,942	88,380	79,106
Circulation – YA Audio Visual	486	444	392	236	134
Circulation – Children’s Audio Visual	23,022	5,842	17,199	14,785	11,814
Circulation – all downloads (eBooks, eAudiobooks, eVideos) <sup>1</sup>	120,328	150,908	123,944	122,474	136,512
Circulation – Database searches	116,021	88,258	96,306 <sup>4</sup>	108,812 <sup>4</sup>	129,399 <sup>4</sup>
Network Transfers – items borrowed	70,982	162,929	132,460 <sup>5</sup>	118,615 <sup>5</sup>	106,563 <sup>5</sup>
Network Transfers – items loaned	66,919	108,379	157,608 <sup>5</sup>	145,139 <sup>5</sup>	147,405 <sup>5</sup>
Registered Borrowers	26,220	24,617	23,465	23,486	23,242
Library Attendance	339,927	28,679	237,275	359,069	378,991
Reference Questions (Adult, Children’s, and Ask Us)	58,779	22,867	23,746	25,242	24,656
Door to Door deliveries	257	240	262	298	279
Programs Offered (total)	1,007	935	612	1026	955
Adult Programs	343	459	174	360	399
Teen Programs	190	160	145	166	157
Children’s Programs	474	316	293	500	399
Program Attendance (total)	25,406	25,175	22,037 <sup>6</sup>	40,804 <sup>6</sup>	47,128 <sup>6</sup>
Adult Program Attendance	8,711	15,548	11,897	19,629	26,868
Teen Program Attendance	2,097	2,512	2,489	2,588	3,058
Children’s Program Attendance	14,598	7,115	7,651	18,216	16,454
Meeting Room Use	1,780	0	358	712	626
Study Room Use	5,570	28	3,819	6,147	6,206
Museum Pass Use	2,062	361	2,746	2,224	2,059
Use of Library Computers (incl. laptops, iPads, etc.)	30,940	189	11,445	15,306	16,276
Use of Library Wireless	278,631	94,750	213,709	266,514	226,309
Visits to Library Website	233,173	179,126	182,481	186,786	359,638
Volunteers	134	43	38	39	39
Volunteer hours worked	3,893	2,222	2,137	2,800	2,529
Holdings - Books and other print	218,566	222,695	222,071	219,069	212,198
Holdings – Audio Visual (DVDs, CDs)	31,826	32,590	31,663	32,114	30,151
Holdings – Downloadable (eBooks, eAudio, video)	85,334	103,788	112,444	137,968	143,300
Holdings - Total	338,050	361,399	368,463	391,323	387,904

<sup>1</sup>Includes all digital eBooks, eAudiobooks, music and video content, both downloadable and streaming. Includes Hoopla and Kanopy

<sup>2</sup>Main building of the library was not accessible to the public for the majority of FY 2021.

<sup>3</sup>Library reduced hours in the early months of calendar year 2022, due to the rising numbers for the Omicron variant.

<sup>4</sup>Does not include Hoopla and Kanopy usage. Hoopla and Kanopy are counted on this sheet as eBook and eAudiobook usage.

<sup>5</sup>Includes items retrieved from inside and outside of the Minuteman Library Network.

<sup>6</sup>Includes views of recorded presentation up to 7 days after the live program for FY 22 and FY 23 and up to 30 days for FY 24 and beyond.